

# PURBECK PROPERTY 01929 556660

## **Complaints**

We operate a formal procedure to deal with complaints from clients and others. Details of this procedure are available from [sales@purbeckproperty.co.uk](mailto:sales@purbeckproperty.co.uk)

We are also members of the Property Redress Scheme for sales and lettings which provides for the resolution of any consumer complaints that are not satisfactorily resolved between the parties. More information can be viewed <https://www.theprs.co.uk>

Tenancy Deposit Scheme: We hold tenancy deposits under the Terms of The Deposit Protection Service, the scheme can be viewed at <https://www.depositprotection.com>